

Date: 07/17/09

Web Announcement 275

Attention Personal Care Services Provider Types 30 and 83: Reminders Will Be Discontinued

Effective for Personal Care Functional Assessments with expiration dates of Sept. 30, 2009, or after, First Health Services will no longer send reminders to provider agencies to request ongoing services. Per Medicaid Services Manual (MSM) section 3503.1D.1.b, requests for ongoing services must be submitted to First Health Services at least 30 days prior to the expiration of the current authorization.

Requests should be submitted with the most current demographic information. Authorizations that expire will not be adjusted or eligible for reimbursement until a new Functional Assessment and Service Plan are completed and a new authorization can be issued.

Agencies must ensure that care is continued and the recipient is not placed at risk if an authorization is allowed to expire.