

Date: 07/20/09

Web Announcement 276

Data Correction Requests Submitted by Provider Types 14, 26 and 82 Are Temporarily on Hold

FH-29 Prior Authorization Data Correction Forms submitted by Behavioral Health service providers are currently being held for processing until Aug. 15, 2009, to allow the Division of Health Care Financing and Policy (DHCFP) and First Health Services to focus on current Utilization Review (UR)/Medical Necessity requests for recipient services.

DHCFP and First Health Services are researching the methodology of linking the prior authorization with the servicing provider. The goal of this research is to find a more efficient way of managing Behavioral Health Rehabilitation services that will meet the needs of the provider community and recipients.

Providers are encouraged to validate each service request before sending it to First Health Services for processing. Please ensure that each request is complete and provides an accurate list of service codes, units, provider NPIs/APIs and dates of service. Failure to submit complete or accurate requests results in processing delays.