



June 13, 2022

Web Announcement 2804

Attention Provider Type 17 (Special Clinic) Specialty 174 (Public Health Clinic):

Education and Training Procedure Codes Open for Billing

Effective with dates of service on or after June 13, 2022, provider type (PT) 17 (Special Clinic) specialty 174 (Public Health Clinic) may bill the following education and training procedure codes.

| Procedure Code | Description |
|----------------|--|
| 98960 | Education and training for patient self-management, 30 minutes, individual patient |
| 98961 | Education and training for patient self-management, 30 minutes, 2-4 patients |
| 98962 | Education and training for patient self-management, 30 minutes, 5-8 patients |

The purpose of opening these codes for PT 17 specialty 174 is to allow the Public Health Clinic to bill the codes when a PT 89 (Community Health Worker) renders the services under the Public Health Clinic.

Previously adjudicated claims will not be reprocessed as the opening of the three education and training procedure codes is a go-forward change.

Procedure codes 98960, 98961 and 98962 are limited to 4 units in a 24-hour period not to exceed 24 units in a calendar month per recipient.

Claims for procedure codes 98960, 98961 and 98962 submitted by PT 17 specialty 174 with dates of service on or after June 13, 2022, may suspend with error code 853 (HCPCS Annual Update Suspend Claims). The suspended claims will be released when the Centers for Medicare & Medicaid Services (CMS) provides approval to the Division of Health Care Financing and Policy (DHCFP).

When claims are released for adjudication, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames