



July 1, 2022

Web Announcement 2829

## Attention All Providers: Please Distribute Through Social Media

Nevada Medicaid is asking for your help in distributing the following messages to recipients through your social media or other communication platforms, such as email:

1. Fee-for-Service Nevada Medicaid and Nevada Check Up recipients will receive new Medicaid ID cards in the mail for the July 1, 2022, launch of the new pharmacy Benefits Manager, Magellan Medicaid Administration (MMA). Make sure your address is up to date. Here is how in [English](#) and [Spanish](#).
2. All Medicaid recipients can access their Medicaid ID card and medical information electronically through the new NVMedicaid mobile app. Download the app today from your app store or wherever you get your apps. For more information, visit:  
<https://dhcfp.nv.gov/Resources/MDPResource/>
3. Don't have a cell phone to access the NVMedicaid App? You can also access it online at:  
<https://mdp.medicaid.nv.gov/>
4. Medicaid recipients: Do you have questions about your Medicaid card? Contact the Division of Welfare and Supportive Services (DWSS):

General Information – 1 (800) 992-0900

Northern Nevada – (775) 684-8740

Southern Nevada – (702) 486-1646

Providers are encouraged to print the [NV Medicaid App](#) flyer and *Update Your Address* flyers in [English](#) and [Spanish](#), post them and give them to recipients who might find them helpful. For assistance regarding these important messages, you can contact Nevada Medicaid Public Information Officer [Kyriel.Plaskon@dhcfp.nv.gov](mailto:Kyriel.Plaskon@dhcfp.nv.gov).