



July 27, 2022

Web Announcement 2856

COVID-19 UNWIND: New “Update My Address” Website for Nevada Medicaid Recipients

As the end of the COVID-19 Public Health Emergency nears, the Division of Health Care Financing and Policy (DHCFP) is requesting providers distribute an easier way for Nevada Medicaid recipients to update their address: by visiting the following “Update My Address” website - <https://dhcfp.nv.gov/UpdateMyAddress>

A newly updated flyer is [attached](#) for providers to print, post publicly, and distribute. The flyer explains in English and Spanish the multiple ways Nevada Medicaid recipients can update their addresses, including using the new website. Providers and community partners can help spread the word about this new resource using text, social media and email. Resources are posted on the [Member Outreach webpage](#) and new social media messages are marked as NEW.

Also, please consider adding the following text to your company email signature for communications with Nevada Medicaid recipients: Medicaid members: Don’t miss important notices in the mail to [update your address](#) and access your digital Medicaid card by downloading the [NV Medicaid App](#).

Providers will be notified when the expiration of the federal Public Health Emergency has been confirmed by the Centers for Medicare & Medicaid Services (CMS).

For additional COVID-19 information, please see the DHCFP COVID-19 webpage at: <https://dhcfp.nv.gov/covid19>. The Member Outreach webpage has additional resources related to COVID-19 that providers and partners can distribute to Nevada Medicaid recipients. The Member Outreach page is available at: <https://dhcfp.nv.gov/Pgms/CPT/COVID-19/MemberOutreach>.

As a reminder, anyone can sign up to receive emails directly from Nevada Medicaid about a variety of topics. ListServes are available for members and providers [here](#).



Nevada Department of
Health and Human Services
Helping People
It's who we are and what we do.

Medicaid Members: Update your contact information to protect your coverage. Here's how.

July 2022

Important Information:

Notices regarding case information are mailed to the address on file.
There are four easy ways to make sure your address is updated and correct.

1. FASTEST METHOD: THE WEB

<https://dhcfp.nv.gov/UpdateMyAddress/>



2. IN PERSON

Northern Offices

<https://tinyurl.com/356w2mm6>



Southern Offices

<https://tinyurl.com/ymf6y736>



3. MAIL, EMAIL, FAX THE FORM

Complete the form:

<https://tinyurl.com/yc85w4ep>



Send by email: welfare@dwss.nv.gov, FAX: 702-486-1837 or
US mail: DWSS, P.O. Box 15400 Las Vegas, NV 89114
or carry to any office listed at the web address under number 2 above.

4. CALL

Please be prepared for extended wait times.

702-486-1646

For more information, write to: Welfare@dwss.nv.gov



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Miembros de Medicaid: Actualice su información de contacto para proteger su cobertura.

Julio 2022

Información importante:

Notificaciones referentes a la información del caso se envían por correo a la dirección registrada. Hay cuatro maneras fáciles de asegurarse de que su dirección esté actualizada y correcta.

1. MÉTODO MÁS RÁPIDO: POR INTERNET

<https://dhcfp.nv.gov/UpdateMyAddress/>



2. EN PERSONA

Oficinas del norte

<https://tinyurl.com/356w2mm6>



Oficinas del sur

<https://tinyurl.com/ymf6y736>



3. ENVÍE EL FORMULARIO POR CORREO, CORREO ELECTRÓNICO O FAX

Complete el formulario:

<https://tinyurl.com/yc85w4ep>



Envíe por correo electrónico: welfare@dwss.nv.gov, FAX: 702-486-1837 or
Correo de EE.UU: DWSS, P.O. Box 15400 Las Vegas, NV 89114
o llevarlo a cualquier oficina indicada en dirección indicada en el número 2.

4. Llama

Por favor anticipe tiempos de espera prolongados.

702-486-1646

Para más información, escriba a: Welfare@dwss.nv.gov