



August 18, 2022

Web Announcement 2876

Attention All Providers:

Providers Limited to One Active Change/Update Application Tracking Number (ATN)

Beginning September 20, 2022, providers will not be allowed to submit a new change/update application if one is already in process for their National Provider Identifier (NPI). A new change/update application cannot be started until the application in process reaches a finalized status.

Once this change takes effect on September 20, 2022, if multiple applications are in an incomplete status for a provider's NPI, the provider can only access the most current application. If a change/update application is in process and a provider attempts to begin a new change/update application, the following message will display: "The provider NPI has a change/update application in process. A new change/update application cannot be started until the current application is finalized."