



September 20, 2022

Web Announcement 2899

Reminder for All Providers:

Providers Limited to One Active Change/Update Application Tracking Number (ATN)

Reminder to [Web Announcement 2876](#): Effective September 20, 2022, providers are not allowed to submit a new change/update application if one is already in process for their National Provider Identifier (NPI). A new change/update application cannot be started until the application in process reaches a finalized status.

If multiple applications were in process for a provider's NPI when this change was implemented, the provider will be able to access only the most current application. If a change/update application is in process and a provider attempts to begin a new change/update application, the following message will display: "The provider NPI has a change/update application in process. A new change/update application cannot be started until the current application is finalized."