



November 7, 2022

Web Announcement 2935

## **Some Professional Claims Denied with Error Code 4224 Have Been Reprocessed**

Professional claims with dates of service on or after March 1, 2020, through May 9, 2022, with an inpatient prior authorization on file for the recipient may have denied in error with error code 4224 (No inpatient prior authorization for non-emergent non-citizen services). The impacted claims that denied in error have been reprocessed automatically.

Results of the reprocessed claims appear on remittance advices dated November 11, 2022. When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.