



December 6, 2022

Web Announcement 2953

## **Return Enrollment or Revalidation Letter Issue Resolved**

On November 22, 2022, the Online Provider Enrollment system experienced a technical issue that impacted return letters related to provider enrollment or revalidation that were emailed to providers. Providers may have received two return letters, a blank letter or a duplicate letter related to a previous application.

The technical issue has been resolved, but some applications submitted on November 22, 2022, may still be in progress. Providers are advised to check the status of their Application Tracking Number (ATN) on the [Provider Web Portal](#). Providers who have an ATN in the Return-To-Provider (RTP) status are encouraged to resubmit the application with the required corrections or documentation if they would like to continue with their enrollment process.