



December 27, 2022

Web Announcement 2967

Attention All Providers:

**Electronic Verification System (EVS)/Provider Web Portal
Administrative Account Password Resets**

The Division of Health Care Financing and Policy and the Nevada Medicaid fiscal agent would like to remind all providers, delegates and staff that if you are requiring your Electronic Verification System (EVS)/Provider Web Portal administrative account password to be reset due to forgotten information or your previous Administrator has left the practice or for any other reason, please send an email to:

nvmmis.edisupport@gainwelltechnologies.com

Please note that if you contact Nevada Medicaid using any other method, the resetting of your administrative account password will be delayed. Therefore, it is imperative that you send an email to the Nevada Medicaid EDI Support Team at the email address listed above.