

June 1, 2023 Nevada Medicaid Web Announcement 3085

Providers May Update Demographic Information Using Electronic Verification System (EVS) Starting June 20, 2023

Effective June 20, 2023, providers and their authorized delegates will have the ability to update certain provider demographic information in the Provider Web Portal (PWP) using the Electronic Verification System (EVS) without the need to submit a change/update application. Demographic updates submitted using EVS will be automatically processed and update the provider's information upon submission.

The following provider demographic information will be available for update in EVS:

- Service, Mail To, Pay To and Remittance Advice addresses and their associated information, email address, telephone number and contact name.
- Days and hours of operation.
- Information regarding Managed Care and Fee-for-Service participation, accepting new patients, and the ability to accommodate recipients with special needs.
- Group providers will also be able to update their facility rating, facility control and number of beds.

A confirmation message will display to the user when a demographic update request is submitted.

Instructions for making the demographic updates will be published in a new EVS User Manual Chapter. Chapter 12 Demographic Updates will be posted on the EVS User Manual webpage by June 20, 2023.