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Web Announcement 308

New Form FH-26A Must Be Used to Request Dental History

Providers who wish to request a recipient's dental history from First Health Services are required to submit form [FH-26A Dental History Request](#).

Dental history should only be requested once the recipient has been seen and the procedures to be performed are identified. First Health Services may request supporting medical necessity documentation of the services related to the history request.

First Health Services has up to five business days from the date of receipt to respond to the request. See [FH-26A](#) for further details and instructions.

For questions about requesting a recipient's dental history, please call First Health Services' Prior Authorization Department at (800) 648-7593.