

October 2, 2023 Nevada Medicaid Web Announcement 3177

Professional Crossover Claims Denied with Error Code 1008 Have Been Reprocessed

Professional crossover claims that denied in error with error code 1008 (Billing provider is not a group or performing provider is a group provider) have been reprocessed automatically to pay correctly. The impacted claims had dates of service on or before June 12, 2023, and were processed on or after June 12, 2023, through August 22, 2023.

Results of the reprocessed claims appear on remittance advices dated October 6, 2023. When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to <u>Medicaid Services Manual Chapter 100</u> and the <u>Billing Manual</u> for information concerning the claim appeal process and time frames.