

October 17, 2023 Nevada Medicaid Web Announcement 3191

Attention Provider Types 20 (Physician, M.D. Osteopath, D.O.), 25 (Optometrist) and 41 (Optician, Optical Business):

Claims for Procedure Code V2020 Reprocessed

Claims for procedure code V2020 (Frames, purchases) that processed on or after February 1, 2019, through August 1, 2023, and paid in error have been reprocessed automatically. The impacted claims were submitted with rendering provider types 20 (Physician, M.D., Osteopath, D.O.), 25 (Optometrist) or 41 (Optician, Optical Business).

The impacted claims should have denied with error code 5687 (1 unit per calendar year-PA [prior authorization] override).

Results of the reprocessed claims appear on remittance advices dated October 20, 2023. When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to <u>Medicaid Services Manual Chapter 100</u> and the <u>Billing Manual</u> for information concerning the claim appeal process and time frames.