



November 20, 2023

Nevada Medicaid Web Announcement 3218

Attention All Providers:

Claims for Procedure Code H0004 Impacted by Limitation Error Codes 5690 and 5691

Claims for procedure code H0004 (Behavioral Health Counseling and Therapy, per 15 minutes) may have been adjudicated incorrectly if the claims did not have a prior authorization (PA) to exceed the limitations for this procedure code. Effective with dates of service on or after November 20, 2023, claims for procedure code H0004 that exceed limitation will deny with the correct applicable error code:

- Error code 5690 (26 sessions allowed per calendar year - PA override)
- Error code 5691 (18 sessions allowed per calendar year - PA override)

The limitations are calculated as follows: one session for every 4 units billed is the equivalent of 1 session billed toward the service limitations for mental health therapy.

Each 15 minutes equals 1 unit.

- 1 to 4 units on a claim line equal 1 session.
- 5 to 8 units on a claim line equal 2 sessions.
- 9 to 12 units on a claim line equal 3 sessions.

No claims will be reprocessed automatically as this update is a go-forward change.