



July 2, 2024

Nevada Medicaid Web Announcement 3385

Nevada Medicaid and Nevada Check Up Managed Care Organization (MCO) 2024 Open Enrollment

Managed Care Organization (MCO) Open Enrollment is once a year from **October 1 through October 31** of each year.

Open Enrollment letters will be sent to all Medicaid and Nevada Check Up Managed Care heads of household starting the first week of **July 2024** in order for the enrollees to have sufficient time to choose an MCO and return their request by **October 31, 2024**, to be effective **January 1, 2025**.

Recipients have multiple options on methods of returning their MCO request:

- Fill out the form on the back of the letter and mail it to: NV Medicaid, MCO Changes, P.O. Box 30042, Reno, NV 89520.
- Fill out the form on the back of the letter, take a picture and send to: NVOpenEnrollment@Gainwelltechnologies.com.
- Use the NVMedicaid app starting October 1, 2024, to choose a new health plan. Recipients go to *MyForms* to start the process. They will need their case number, PIN and last four digits of the head of household's Social Security Number. Recipients may obtain and register for the app at mdp.medicaid.nv.gov.

All MCO change requests received after **October 31, 2024**, will not be honored. If recipients are not satisfied with their choice, they will have **90 days** from the effective date to make one (1) final MCO change. Once this final change has been processed, recipients will remain locked in the selected MCO until the next open enrollment period, which will be October 1 through October 31 of 2025.

It is important for recipients to update their contact information with the Division of Welfare and Supportive Services (DWSS) as soon as possible to receive all communications regarding their eligibility. Their contact information should include their residence and mailing addresses, phone number or message number, and email address, if available.

Recipients may update their information in AccessNevada.dwss.nv.gov. They will need to create an account and also may sign up for paperless notifications. They may also update their information by emailing welfare@dwss.nv.gov or calling Toll Free: **(800) 992-0900** or Northern Nevada: **(775) 684-7200** or Southern Nevada: **(702) 486-1646**.

Nevada Medicaid / Nevada Check Up offers four (4) MCO choices:

1. Anthem Blue Cross and Blue Shield Healthcare Solutions, (844) 396-2329 https://mss.anthem.com/nevada-medicaid/home.html Value-added Benefits – https://www.chooseanthem.com/nv
2. Molina Healthcare of Nevada, (833) 685-2102, www.welcometomolina.com Value-added Benefits – http://www.MolinaHealthcare.com/NV/benefitsandrewards
3. SilverSummit Health Plan, (844) 366-2880, https://www.silversummithealthplan.com Value-added Benefits – http://www.silversummithealthplan.com/members/medicaid/benefits-services.html
4. UnitedHealthcare Health Plan of Nevada Medicaid, (800) 962-8074, https://MyHPNmedicaid.com Value-added Benefits – https://MyHPNmedicaid.com/Member/No-Cost-Extra-Benefits

Recipients may obtain additional information regarding the NVMedicaid app at https://www.medicaid.nv.gov/providers/enrollees/nvmedicaid_app_info.aspx and the Nevada Medicaid Managed Care plans at <https://dhcfp.nv.gov/Members/BLU/MCOMain/>.