



Date: 07/02/10

Web Announcement 339

## **Interruption in Medicare/Medicaid Crossover Files**

A recent technical issue caused some Medicare claims to not automatically cross over from Coordination of Benefits Agreement (COBA) vendor, Group Health Incorporated (GHI), to First Health Services for Medicaid claim processing.

The technical issue was resolved and the COBA system was updated on June 21, 2010; however, there may be claims that have not crossed over between March 24, 2010, and July 12, 2010.

If you have not received or do not receive a remittance advice (RA) from First Health Services on claims that should have crossed over from Medicare from March 24 through July 12, please resubmit your claim to Magellan Medicaid Administration, Inc. (formerly First Health Services) on a paper claim form. Mail the claim to: Magellan Medicaid Administration, Attn: Customer Service, P.O. Box 30042, Reno NV 89520-3042.