



December 13, 2024

Nevada Medicaid Web Announcement 3502

Multi-Factor Authentication Ready for January 2025!

Update for Multi-Factor Authentication (MFA): Nevada Medicaid will be implementing MFA for all Provider Web Portal (PWP) and Pre-Admission Screening Resident Review (PASRR) users on **January 22, 2025**. To enable MFA, providers will be required to select one of the following methods for authentication:

- 1) Mobile application (OKTA Verify or Google Authenticator)
- 2) Text messages
- 3) Voice call

Although changes will be effective on **January 22, 2025**, the [EVS User Manual](#) and Parts 1 and 2 of the Using the Electronic Verification System (EVS) training videos on the [Nevada Medicaid YouTube channel](#) have been updated in advance to cover the MFA enrollment process. Also, a [Frequently Asked Questions \(FAQ\)](#) document is available with additional information.

With your help, we will make the Nevada Provider Portal more secure!