

## December 1, 2025 Nevada Medicaid Web Announcement 3777

## Attention All Providers: New Expedited Prior Authorization Process Effective January 1, 2026

As a result of CMS-0057-F, a new expedited Prior Authorization (PA) review process will be established. Beginning January 1, 2026, providers may send an email to a designated email address to request an expedited review and decision of their PA request. This process is only applicable for services that require authorization prior to the service being provided. PA requests must match the definition below to be considered expedited.

**Definition**: An expedited PA is required only when the standard timeframe could seriously jeopardize the enrollee's life, health, or ability to attain, maintain, or regain maximum function.

To request an expedited PA, please send an email with the PA number to NV Expedited PA <a href="NVExpeditedPA@gainwelltechnologies.com">NVExpeditedPA@gainwelltechnologies.com</a>. Do not include any protected health information (PHI) in the email. If the clinical criteria meets the above definition, the PA will be completed within 72 hours of the date and time of submission unless there is a need to request further information.

For expedited and non-expedited PA requests, providers can view decisions or requests for additional information in the Provider Web Portal (PWP), and members can view PA information using the NVMedicaid app. All members also receive a letter when PA is approved or denied or additional information is requested.