



December 29, 2025

Nevada Medicaid Web Announcement 3803

ATTENTION Provider Type 19 (Nursing Facility):

Update to Behaviorally Complex Care Program (BCCP) Processes

There have been some important changes to the Behaviorally Complex Care Program (BCCP) designed to simplify the authorization process, reduce administrative burdens, and improve overall efficiency. The system updates will prevent delays in processing BCCP authorizations when Nursing Facility quarterly rates are adjusted.

Effective October 1, 2025

- Due to the recent system update, providers will no longer be able to view Prior Authorizations (PAs) in the Provider Web Portal (PWP) for BCCP approvals.
- A new BCCP Level of Care (LOC) Tier panel has been added to the recipient profile in MMIS.

Note: this enhancement is not yet visible in the Provider Web Portal (PWP) for providers; however, anticipate this to be available in Spring 2026.

Temporary Billing Guidance for BCCP Claims

With the enhancement of adding the LOC Tier Panel to MMIS, there is currently a limitation causing claims to read only the *first* date of service potentially leading to inaccurate payment when multiple BCCP tiers exist in the same month. Until this system limitation is resolved, there is a temporary workaround to prevent over payment or under payment of claims.

Under this temporary process, if more than one tier applies within a single billing month, claims must be split-billed to align with the approved tier for each authorized date range to ensure accurate payment. Split billing is required when:

- A Tier starts after the 1st of the month
- A Tier changes mid-month
- A Tier ends mid-month

Example of Split Billing

A PT 19 claim with a BCCP add-on is being submitted for November 2025. The recipient's BCCP authorization reflects a Tier change from Tier 2 to Tier 3 effective 11/18/2025.

- **Claim 1:** Tier 2 Dates of Service 11/01/2025 – 11/17/2025
- **Claim 2:** Tier 3 Dates of Service 11/18/2025 – 11/30/2025

Submitting the entire month on one claim (11/01/2025 – 11/30/2025) will result in Tier 2 being applied to the full date span. The system will not apply the Tier 3 increase beginning 11/18/2025 unless the claim is split.

Providers are encouraged to maintain internal records for all recipients enrolled in BCCP. This ensures services are rendered appropriately and billing is accurate.

Upcoming System Enhancements (Anticipated Spring 2026)

- The MMIS system will be enhanced to automatically account for Tier changes, removing the need for providers to split-bill.
- The BCCP LOC Tier will be visible to providers in the PWP.

A future Web Announcement will provide additional information once these updates go live.

For questions regarding BCCP status or Tier assignment, please contact the LTSS unit at: ltss@nvha.nv.gov.