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Nevada Medicaid Web Announcement 3811

Attention Electronic Visit Verification (EVV) Providers: Re-Ranking Payers in Sandata EVV

As changes come to the Nevada Health Authority (NVHA) program, specifically the addition of CareSource as a Managed Care Organization (MCO), it is important to ensure that your information in Sandata Electronic Visit Verification (EVV) is accurate. One way to do this is to review and update your clients' profiles and ensure the information, including authorization and payer information, is accurate.

Additionally, In the Sandata EVV system, **when multiple payers exist (as will be the case if you have a member transitioning from their current MCO to CareSource) multiple payers are listed according to the order they were added**. This may mean that you will **need to re-rank payers** so that those with **current authorizations are listed first**. In other words, if CareSource becomes the payer of Record, they should be re-ranked above the other MCO.

Correctly ranking current authorizations will allow visits to link correctly and be in a verified status to help avoid delays in payment.

For more information on how to re-rank your payers in Sandata EVV, [click here](#).

Don't forget! There are many more user guides and help articles about Sandata EVV and NV Billing on [Sandata On-Demand](#).