



January 9, 2026 (Updated January 13, 2026)

Nevada Medicaid Web Announcement 3815

Rural Medicaid Provider Reminder: Continuity of Care & Managed Care Organization (MCO) Coordination effective January 1, 2026

Please note that the message below is intended to support Medicaid-enrolled providers through this transition of Medicaid delivery systems. If members have any questions about their coverage or health plan, they should contact the Medicaid District Offices at (866) 569-1746.

If you have any questions about a Medicaid member's coverage, please call CareSource or SilverSummit first. Managed Care Organization (MCO) health plans are responsible for ensuring continuity of care for members, including during plan transitions or when members are redistributed.

Please inform your patients that they can continue to receive services from you temporarily, regardless of their health plan. Share this [Questions and Answers document](#) with them and post the flyers.

Providers should contact the member's health plan for guidance on billing and contracting. The health plans are responsible for the care received by members assigned to them.

What Providers Should do:

- Verify the member's current MCO enrollment. Contact the Medicaid District Office at (866) 569-1746 with any questions about the process.
- Contact the member's MCO Provider Services or network team to coordinate care.
 - **CareSource: (833) 230-2112**
 - NvhpEngagementTeam@CareSource.com
 - **SilverSummit Healthplan: (844) 366-2880**
 - NetworkManagement@SilverSummitHealthplan.com
- Inform patients that they may **temporarily continue receiving services**, even if they are not yet contracted with their assigned health plan.
- If you would like to enroll with either or both Rural MCOs please reach out to them directly:
 - **CareSource: (833) 230-2112**
 - NvhpEngagementTeam@CareSource.com
 - www.caresource.com/nv/providers/medicaid/
 - **SilverSummit Healthplan: (844) 366-2880**
 - NetworkManagement@SilverSummitHealthplan.com
 - www.silversummithealthplan.com/providers.html
- Nevada Medicaid Provider Enrollment resources:
 - www.medicaid.nv.gov/providers/enroll.aspx
 - Provider Enrollment Assistance: ProviderEnrollment@nvha.nv.gov

If you have questions about continuity of care, member transitions, or managed care responsibilities, please contact: StatewideMCO@NVHA.nv.gov

Thank you for helping ensure uninterrupted access to care for Nevada Medicaid members.