Attention Behavioral Health Provider Types 14, 26 and 82: Use Updated Forms FA-11 and FA-11A

Prior authorization request forms FA-11 Outpatient Mental Health Request and FA-11A Behavioral Health Authorization have been updated and are now online on this website.

The updated forms include additional fields for clinicians using Diagnosis Codes (DC: 0-3) for diagnosis of very young children. Clinicians are encouraged to crosswalk the DC: 0-3 with the Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition (DSM-IV).

Use the updated FA-11 for initial requests for outpatient mental health services and for continued care requests. When using FA-11 for continued care requests, please check the box next to “Concurrent Services.” Form FA-9 Outpatient Mental Health Continued Care Request is no longer accepted.

Please continue to use FA-11A to request prior authorization for Rehabilitative Mental Health (RMH) services, a combination of outpatient mental health and RMH services or RMH services only (initial and continued requests).

Please begin using the new versions of FA-11 and FA-11A immediately.
FA-9 and the previous versions of FA-11 and FA-11A will not be accepted by Magellan Medicaid Administration, Inc. on/after 08/21/11, which is 30 days from the date shown in the bottom left corner of the currently posted forms.

Requests submitted on the obsolete forms on/after 08/21/11 will be returned and providers must change their request date and the start date of services when they submit the new forms to be in compliance with the current submission guidelines, which can be found in the Billing Manual and the PT 14, 26 and 82 Billing Guides.