PERM Provider Education

The Centers for Medicare & Medicaid Services (CMS) is hosting provider training on the federal Payment Error Rate Measurement (PERM) program. Information provided during the training will include:

- An overview of the PERM program
- Provider responsibilities during a PERM review
- Frequent mistakes and best practices

The call-in number for each session is (877) 267-1577. Meetings are scheduled from noon to 1 p.m., PT.

Shown below is the meeting date, the “Meeting ID” and webinar address for each session. (Use the Meeting ID to log into the call after dialing the 877 number above; you can use the webinar address to view the visual online component in addition to listening to the training via phone.)

**Wednesday, October 26, 2011:**
- Meeting ID 4940
- [https://webinar.cms.hhs.gov/perm3web3](https://webinar.cms.hhs.gov/perm3web3)

**Wednesday, November 2, 2011**
- Meeting ID 1569
- [https://webinar.cms.hhs.gov/perm3web4](https://webinar.cms.hhs.gov/perm3web4)

Materials to be discussed during the training are:

- PERM Overview for Providers
- PERM - Initial Request for Records Letter

There will be time available for questions and answers after the training; however, CMS encourages all participants to email questions in advance to PERMProviders@cms.hhs.gov

Meeting materials as well as other informative materials regarding the federal PERM program, e.g., Frequently Asked Questions and a State Contact List and are available under the Downloads heading at [http://www.cms.gov/PERM/07_Providers.asp](http://www.cms.gov/PERM/07_Providers.asp)

**First Time Connect Pro Users**

If the provider has not attended a Connect Pro meeting before, please test connectivity before the training by going to [https://webinar.cms.hhs.gov/common/help/en/support/meeting_test.htm](https://webinar.cms.hhs.gov/common/help/en/support/meeting_test.htm)

A quick overview of the Connect Pro tool is available at [http://www.adobe.com/go/connectpro_overview](http://www.adobe.com/go/connectpro_overview)