



December 12, 2011

Announcement 432

## **HPES Schedules December Virtual Training**

HP Enterprise Services (HPES) has scheduled additional virtual training sessions for providers in December. The virtual training makes it convenient for providers to learn about Provider Web Portal registration and navigation, Pre-Admission Screening and Resident Review (PASRR) requests and Prior Authorization requests.

Providers must register for the training by contacting [NevadaProviderTraining@hp.com](mailto:NevadaProviderTraining@hp.com). If you are going to have multiple people in the session, please provide a list of those participants. Providers will receive a confirmation email with the telephone contact and log in information on the email.

### **Provider Web Portal Training**

Time: 8:30 a.m. to 10:30 a.m. Pacific Time

Date: Thursday, December 15, 2011

### **PASRR Request Training**

Time: 1 p.m. to 2:30 p.m. Pacific Time

Date: Thursday, December 15, 2011.

### **Prior Authorization Request Training**

Time: 8:30 a.m. to 10:30 a.m. Pacific Time

Date: Friday, December 16, 2011

For questions regarding these workshops, please contact the HPES Training Department at [NevadaProviderTraining@hp.com](mailto:NevadaProviderTraining@hp.com) or call (877) 638-3472, option 2, then option 5. Information regarding the HP virtual rooms can be obtained at [www.rooms.hp.com](http://www.rooms.hp.com).