



October 8, 2012
Announcement 525

Enhancements to the Online Prior Authorization System

The following enhancements were implemented in the online prior authorization system on August 13, 2012:

- Providers have the option of copying data from a resubmitted authorization of one recipient and using the data to begin an authorization for another recipient. When the “Copy” button is selected (see Table 1 below), a new error message will pop up to remind providers to review the new authorization to make sure all required information is entered before submission.

Table 1.

Copy Data ?

Select the information you would like to have copied to the new authorization. Press **Copy** to initiate the new authorization request and continue entering authorization information.

Member Data
Copy the member data to a new authorization request.

Authorization Data
Copy authorization data to a different member.

Copy **Cancel**

The new error message providers will see after “Copy” is selected is: “You have chosen to copy existing authorization data to a different member. Please review the copied services as some data might be different from what was originally submitted. Enter or revise the required and optional fields as needed.”

- Providers have the ability to view the denial information for any service line that shows “Not Certified” or “Modified Decision” for inpatient, outpatient and ancillary authorizations. To review the detail, select the “View Denial Information” button as shown in Table 2 below.

Table 2.

Facility ID		ID Type	NPI	Name	MEDICAL CENTER			
From Date	To/Through Date	Units/Days	Remaining Units/Days	Amount	Code	Medical Citation	Decision	Reason
08/08/2012	12/31/9999	-	-	-	0121-R&B-2 BED-MED-SURG-GYN	View	Not Certified	-

View Original Request **View Denial Information** **Print Preview**