Enhancements to the Electronic Verification System (EVS)

The following enhancements were implemented in the Electronic Verification System (EVS) on October 8, 2012:

- Providers may search for recipient eligibility using only the Medicaid ID on the Eligibility Verification Request page. When searching by Medicaid ID, no other provided information will be used to complete the search. If the Medicaid ID is not available, you can search for eligibility using the Social Security Number (SSN) and birth date. When searching by SSN and birth date, no other provided information will be used to complete the search.

Please verify the eligibility information returned in the response section that is displayed after the “Submit” button is selected to ensure that the recipient information matches the recipient for whom you are requesting eligibility.

- Providers may search for eligibility using “Member Focused Viewing” for recipients with “unborn” as the first name or last name or both.

- The “Member Focus Search” has enhanced name matching capability.

- The “Member Focus Search” has been modified to require last name, first name and date of birth when the recipient ID is not used.