



January 14, 2013

Announcement 556

Enhancements to Online Prior Authorization Search Options

Effective December 10, 2012, enhancements have been made in the online prior authorization system to the default value of "Day Range" under "Search Options."

- When searching for a prior authorization using the "Search Options" tab, the default for "Day Range" is now blank. If you are not searching using a prior authorization tracking number, then a "Day Range" needs to be selected from the drop-down list or you will receive the following error message: "Error Day Range or Service Date is required if Tracking Number not entered."

Table 1. Default "Day Range" blank:

Authorization Information	
Authorization Tracking Number	<input type="text"/>
Authorization Status	<input type="text"/>
Select a Day Range or specify a Service Date	
Day Range	<input type="text"/>
OR	Service Date <input type="text"/>

Table 2. Error notice if a day range or service date is not entered prior to clicking "Search":

Error Day Range or Service Date is required if Tracking Number not entered.	
Enter at least one of the following fields to search for an authorization.	
Authorization Information	
Authorization Tracking Number	<input type="text"/>
Authorization Status	<input type="text"/>
Select a Day Range or specify a Service Date	
Day Range	<input type="text"/>
OR	Service Date <input type="text"/>

- When searching for a prior authorization using "Member Focused Viewing" and the member is in focus, the default for "Day Range" is now the "Last 30 days."

Table 3. Default "Day Range" 30 days when member is in focus:

Authorization Information	
Authorization Tracking Number	<input type="text"/>
Authorization Status	<input type="text"/>
Select a Day Range or specify a Service Date	
Day Range	Last 30 days <input type="text"/>
OR	Service Date <input type="text"/>