

Web Announcement 60

Patient Liability Amounts for Nursing Facilities:

First Health Services is in the process of identifying Nevada Medicaid claims that were paid to Provider Type 19 (Nursing Facilities) with Patient Liability amounts applied inappropriately. A mass adjustment of affected claims with dates of service 9/01/03 and after has been scheduled for mid-August. Providers can expect to see results of the adjustment reflected on Remittance Advices (RAs) dated 08/19/05. No action is required on your part at this time.

This mass adjustment should not affect those Nursing Facility providers who have already returned Patient Liability funds to First Health Services.

Once the mass adjustment is completed, it is expected that some providers will have outstanding adjustment issues.

Providers may request further review of those issues within three weeks of the mass adjustment appearing on the RA. Call the First Health Services Customer Service Center at (877) 638-3472 or mail form FH-70 to First Health Services, Attention Nursing Facility Claims, P.O. Box 30035, Reno NV 89520-3035.

Complete FH-70, but please DO NOT enclose a check with this request. FH-70 is posted at <https://medicaid.nv.gov>; select "Forms" from the "Providers" drop-down menu.



Providers who feel the adjustment will create an unfavorable negative balance may contact Marie Agnello, Finance Manager at First Health Services, by calling (775) 784-3992 or e-mailing MarieAgnello@fhsc.com to request a repayment plan. Please include your Provider Medicaid Number in all voice mail/e-mail messages. These repayment plans will have a maximum term of six months from the date of the mass adjustment.