

August 2, 2013
Announcement 626

August Provider Training Reminder

The HP Enterprise Services (HPES) training team will conduct several virtual room workshops in August.

- Payerpath workshops are tailored to the completion of the form type used for your provider type.
- **New Provider Training** is designed for providers new to Nevada Medicaid and Nevada Check Up, and explains the tools available to easily find claim or payment status and recipient eligibility.
- **Appeals and Special Batching** will help providers learn about the appeals process and required documents and the special batching process.
- **Prior Authorization Submission** will focus on how to create and manage prior authorizations (PAs), view completed PAs, and find resources and contact information.
- **Verifying Eligibility and Provider Web Portal** will assist providers and staff with portal navigation and understanding the eligibility benefits lines found in the Electronic Verification System (EVS).
- National Drug Code (NDC) Billing will define the fee for service billing requirements and resources.
- Introduction to Becoming a Nevada Medicaid Provider is offered for those interested in understanding what the Medicaid Program in Nevada entails and will focus on information, applications, public websites and general information. This course includes an introduction to using the Medicaid Services Manual (MSM). This course is for persons not already enrolled with Nevada Medicaid.

Note: All courses are non-clinical in nature.

Please review the dates, times and topics below and register by using the <u>2013 Provider Training Registration Form</u> (FA-41). All times indicated are Pacific Time (PT). For questions, contact the HPES Training Department at <u>NevadaProviderTraining@hp.com</u> or (877) 638-3472, option 2, then option 0, then option 4.

| Virtual Room (Access details will be returned to you in an email 3 days prior to the session) | | |
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| Date | Time | Topic |
| August 6 | 1:00 to 2:30 p.m. | Payerpath for Institutional Claims (UB-04) and paper claim form instructions |
| August 8 | 9:00 to 10:30 a.m. | Payerpath for Professional Claims (CMS-1500) and paper claim form instructions |
| August 13 | 9:00 to 10:30 a.m. | New Provider Training |
| August 15 | 9:00 to 10:00 a.m. | Appeals and Special Batching |
| August 21 | 1:00 to 2:30 p.m. | Verifying Eligibility and Provider Web Portal |
| August 23 | 1:00 to 2:30 p.m. | Prior Authorization Submission |
| August 27 | 1:00 to 2:00 p.m. | National Drug Code Billing |
| August 28 | 10:00 to 11:30 a.m. | Introduction to Becoming a Nevada Medicaid Provider and Using the Medicaid Services Manual |