



October 21, 2013
Announcement 655

Changes Regarding Managed Care Recipients Switching MCOs

Effective October 1, 2013, changes have been implemented regarding when a managed care recipient is allowed to switch from one Managed Care Organization (MCO) to the other.

Previously, a recipient (with no other household members enrolled in an MCO) returning to managed care after a lapse in enrollment of more than 60 days was auto enrolled into their history MCO (if viable) and given 90 days to switch their MCO before becoming locked in until the next open enrollment period.

Effective October 1, any recipient who has experienced a lapse in enrollment regardless of time period will no longer be given 90 days to switch their MCO. They will be auto enrolled into their history MCO (if viable) and be immediately locked in until the next open enrollment period, no matter how much time has passed since their last enrollment.