



May 16, 2014
Announcement 734

PERM Cycle 3 Provider Education Webinar/Conference Calls

The Centers for Medicare & Medicaid Services (CMS) will host four Payment Error Rate Measurement (PERM) provider education webinar/conference calls during Cycle 3 (2014). The purpose is to provide opportunities for the providers of the Medicaid and Children's Health Insurance Program (CHIP) communities to enhance their understanding of specific provider responsibilities during the PERM.

The PERM program is designed to measure improper payments in the Medicaid and CHIP programs, as required by the Improper Payments Information Act (IPIA) of 2002 (amended in 2010 by the Improper Payments Elimination and Recovery Act or IPERA, and the Improper Payments Elimination and Recovery Improvement Act of 2012 or IPERIA).

Webinar/conference call participants will learn from presentations that feature:

- The PERM process and provider responsibilities during a PERM review
- Recent trends, frequent mistakes and best practices
- The Electronic Submission of Medical Documentation "esMD" program

The presentations will be repeated for each session. Providers will have the opportunity to ask questions live through the conference lines, via the webinar, and through the dedicated PERM Provider email address at PERMProviders@cms.hhs.gov.

Presentation materials and participant call-in information will be posted as downloads on the "Providers" tab of the PERM website at: <http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html>

The webinars are being presented on the Adobe Connect Pro platform. To test your connection in advance, launch: https://webinar.cms.hhs.gov/common/help/en/support/meeting_test.htm

Tuesday, June 10, 2014 noon-1 p.m. Pacific Time

The two-step audio/webinar process is:

1. **Audio:** Login to <https://cms.webex.com/cms/j.php?J=992454311> The call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.
2. **Webinar:** In a separate window, login to <https://webinar.cms.hhs.gov/perm2014cycle3web/> to access the webinar.

Thursday, June 26, 2014 noon-1 p.m. Pacific Time

The two-step audio/webinar process is:

1. **Audio:** Login to <https://cms.webex.com/cms/j.php?J=998353879> The call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.
2. **Webinar:** In a separate window, login to <https://webinar.cms.hhs.gov/perm2014cycle3web/> to access the webinar.

Wednesday, July 16, 2014 noon-1 p.m. Pacific Time

The two-step audio/webinar process is:

1. **Audio:** Login to <https://cms.webex.com/cms/j.php?J=997166126> The call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.

2. **Webinar:** In a separate window, login to <https://webinar.cms.hhs.gov/perm2014cycle3web/> to access the webinar.

Wednesday, July 30, 2014 noon-1 p.m. Pacific Time

The two-step audio/webinar process is:

1. **Audio:** Login to <https://cms.webex.com/cms/j.php?J=991531095> The call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.
2. **Webinar:** In a separate window, login to <https://webinar.cms.hhs.gov/perm2014cycle3web/> to access the webinar.

CMS encourages all participants to submit questions not addressed in the session to the dedicated PERM Provider email address at PERMProviders@cms.hhs.gov or you may also contact **your** State PERM representatives with any questions and for information about education and training.

Please check the CMS Website and PERM Provider's page regularly for helpful education materials, FAQs and updates at <http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html>.