



June 19, 2014

Announcement 758

Attention Provider Types 30 and 83: Initial Requests for Personal Care Services

Per Nevada Medicaid policy in Medicaid Services Manual Chapter 3500 Section 3503.1E.1a: "Initial requests may not be made by providers."

Impersonating a recipient to request, obtain, begin or increase services is strictly prohibited and considered fraudulent activity. This activity includes notifying HP Enterprise Services (HPES) of a recipient's agency choice after an initial assessment has been completed. Those requests, or any other requests, that are new to your agency, such as a request to transfer services, must be made utilizing form [FA-24](#) and attaching appropriate HIPAA recipient-signed paperwork that clearly indicates there is a relationship between your agency and the recipient.