Health Care Guidance Program Indicator in EVS; Contact Information for Questions

Providers may notice a new indicator in the Electronic Verification System (EVS) that shows a Medicaid recipient is enrolled in the Health Care Guidance Program (HCGP). EVS currently reflects the acronym “CMO-FFS” to indicate Care Management Organization. This indicator is informational only and there are no differences in benefits or billing procedures from any other Fee for Service (FFS) recipient. If you see the CMO indicator and you would like to connect to someone from the Health Care Guidance Program, contact Dr. Amy Khan at (775) 232-9558 or you can e-mail your question to caremanagement@dhcfp.nv.gov.