



November 24, 2014

Announcement 838

Provider Web Portal Update: Inpatient Prior Authorizations and Date of Discharge

On November 24, 2014, the Provider Web Portal was updated to modify how the "Through Date" is calculated when entering prior authorizations online for Medical/Surgical (M/S) Inpatient and Behavioral Health (BH) Inpatient/RTC/PHP/IOP services.

On the Create Authorization Step 2 page, the "Through Date" will now be calculated without the addition of a day for the Date of Discharge when the "From Date" and "Number of Days" is entered. The number of units will be the number of days included in the "From Date" and "Through Date" range.

The following example shows: M/S Inpatient and BH Inpatient/RTC/PHP/IOP Prior Authorization Bed Line requesting 5 days with a "From Date" of 11/24/2014. The "Through Date" is calculated to be 11/28/2014.

Bed Information					
Click '+' to view or update the details of a row. Click '-' to collapse the row. Click Copy to copy or Remove to remove the entire row.					
	From Date	# of Days	Through Date	Code	Action
+	11/24/2014	5	11/28/2014	0121-R&B-2 BED-MED-SURG-GYN	Copy Remove

When adding an additional line for a continued stay, please start the new request on the date following the last day of the existing request. Example: first line is 1/1 through 1/3. Second line starts on 1/4. When an additional service line is added, if it overlaps with an existing service line the following error message will be displayed: "The Effective Date overlaps an existing Bed Information's record." See below:

Error The Effective Date overlaps an existing Bed Information's record.					
Bed Information					
Click '+' to view or update the details of a row. Click '-' to collapse the row. Click Copy to copy or Remove to remove the entire row.					
	From Date	# of Days	Through Date	Code	Action
+	11/24/2014	5	11/28/2014	0121-R&B-2 BED-MED-SURG-GYN	Copy Remove
- Click to collapse.					
*From Date <input type="text" value="11/28/2014"/> *# of Days <input type="text" value="2"/> Code Type Revenue *Code <input type="text" value="0121"/>					

As part of this system modification, existing M/S Inpatient and BH Inpatient/RTC/PHP/IOP prior authorizations with overlapping dates of service will be modified to correct the overlapping dates. The denied claims will be automatically reprocessed.