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Announcement 855

## **HP Enterprise Services Field Representatives Plan Provider Training for 2015**

The HP Enterprise Services (HPES) Provider Services Field Representatives will present a variety of training sessions for 2015 beginning in February. Future web announcements will provide the session topics, dates, times and locations. Topics will include Navigating the Web Portal, Claim Form Instructions, Quarterly Provider Training, Appeals and Special Batches, National Drug Code (NDC) and Eligibility, among other topics.

Providers who have questions before the trainings begin are encouraged to contact their Field Representative. Please review the [Provider Services Field Representative Team Territories](#) document to determine which Field Representative is assigned to your zip code or provider type.