Ordering, Prescribing and Referring Providers Will Not Be Able to Receive Eligibility Benefit Information

Effective February 2, 2015, providers who are enrolled in Nevada Medicaid as an Ordering, Prescribing or Referring (OPR) provider will not be able to receive recipient benefit eligibility information. The examples below show how this information will be provided based on the method that is used to check eligibility:

**Automated Response System (ARS):**
- The ARS system will indicate “Provider Ineligible for Inquiries”

**Electronic 270/271 Batch or Real-time:**
- The X12 271 Health Care Eligibility Benefit Response will display AAA = 50 (AAA03) for “Provider Ineligible for Inquiries”

**Provider Web Portal:**
- OPR providers will not be able to register for access to the Provider Web Portal. The following error message will be displayed if an OPR provider tries to register for access to the Provider Web Portal:
  
  **Error**
  -1001: Personal identity information not recognized or provider is inactive or OPR provider.

- If a provider was previously registered on the Provider Web Portal and then becomes an OPR provider, they will no longer be able to access the Provider Web Portal and the following error will be displayed: Error – 401: PROVIDER INELIGIBLE FOR INQUIRIES