



March 10, 2015
Announcement 890

Electronically Submitted Dental Claims that Overpaid, Underpaid or Denied Inappropriately have been Reprocessed

Dental claims submitted electronically were systematically mapped by the Electronic Data Interchange (EDI) with the incorrect number of units for ADA codes and were overpaid, underpaid or denied inappropriately. Effective September 6, 2014, this is no longer occurring. The affected claims that overpaid, that underpaid due to erroneous cutback or that denied with the edits for service frequencies (e.g., 1 unit per 60 months) have been automatically reprocessed. The results of the reprocessed claims will be reflected on remittance advices dated March 13, 2015.