

"Search Providers" Feature Added to Provider Web Portal

On February 23, 2015, an enhancement was made to allow providers and their delegates the ability to perform provider searches on the Nevada Provider Web Portal. The "Search Providers" feature gives users the ability to find other Nevada Medicaid participating providers. The search results will show active providers only, and will indicate if the provider is an Ordering, Prescribing or Referring (OPR) Specialty 400 provider only. Watch for additional enhancements to the "Search Providers" feature that will continue to improve the user's experience; for example, in the Search Provider fields shown below, "Provider Type" is being updated to more accurately display as "Provider Category."

Gaining Access to "Search Provider"

To access the "Search Provider" page using the <u>unsecured</u> area of the Provider Web Portal:

- 1. Open a web browser such as Internet Explorer or Firefox.
- 2. Enter <u>www.medicaid.nv.gov</u> in the address bar.
- 3. The Provider Web Portal Home page opens as shown below. Click **EVS**. The submenu displays User Manual or HPES Login.



- 4. Click HPES Login. The EVS Home page opens.
- 5. Click on the "Search Providers" link.



What can you do in the Provider Portal

Through this secure and easy to use internet portal, healthcare providers can inquire on the status of their claims and payments, inquire on a patient's eligibility, process prior authorization requests and access Remittance Advices. In addition, healthcare providers can use this site for further access to contact information for services provided under the Nevada Medicaid program.



Website Requirements
Prior Authorization Quick Reference Guide [Review]
Provider Web Portal Quick Reference Guide [Review]

To access the "Search Provider" page using the <u>secured</u> area of the Provider Web Portal:

- 1. Open a web browser such as Internet Explorer or Firefox.
- 2. Enter <u>www.medicaid.nv.gov</u> in the address bar.
- 3. The Provider Web Portal Home page opens as shown below. Click **EVS**. The submenu displays User Manual or HPES Login.



- 4. Click HPES Login. The EVS Home page opens.
- 5. Log in to the Provider Web Portal.
- 6. On the "My Home" page under Resources, click the "Search Providers" link shown below:



The following fields are displayed on the "Search Provider" page:

- 1. City
- 2. State
- 3. Zip Code
- 4. County
- 5. Provider Type/Category (description)
- 6. Provider Specialty (the specialty description)
- 7. On Call Providers Only (Only displays when logged in to the secure web portal).
- 8. Results

Advanced Search Options

- 9. Last/Organization Name
- 10. First Name
- 11. Group Practice
- 12. TDD Capability
- 13. Provider Specialty 400 Only (Ordering, Prescribing, Referring)

The fields marked with a red * are required fields.

Basic Search:

Search Provider	?
* Indicates a required field.	
OPR providers will not be reimbursed for services rendered that are provided to NV Medicaid recipients.	
Health Plan Nevada Medicaid Title XIX Fee For Service	
Enter your Address (City and State, County and State, or ZIP Code only).	
Select Provider Criteria	
*Provider Category Physician	
Provider Specialty All Specialties	
On Call Providers Only No Preference O Yes	
8 Results 5 per page V	Show Advanced Search

Advanced Search:

Results	5 per page 🗸	$\overbrace{10}$	Hide Advanced Search
\sim		\bigcirc	
9 Last/Organization Name		First Name	
Group Practice			
TDD Capability			
Provider Specialty 400 Only (Ordering, Prescribing, 13 Referring)	⊖Yes ® No		
Search Provider			

Searching for a Provider:

The default search criteria allows you to search for a provider using the "Provider Type/Category" drop-down list. You can select the type of provider (physician, dentist, hospital, facility, ancillary, pharmacy or other) from the dropdown list and click the "Search Provider" button. DME providers are included in "Ancillary."

Search Provider		?
* Indicates a required field. OPR providers will not be reimburse Health Plan	J for services rendered that are provided to NV Medicaid recipients. Nevada Medicaid Title XIX Fee For Service	
Enter your Address (City and State,	County and State, or ZIP Code only).	
City County	State _ ✓ Zip Code θ	
Select Provider Criteria		
*Provider Category	Physician V	
Provider Specialty Results	All Specialties V 5 per page V	Show Advanced Search
Search Provider		

*Provider Category	Physician		
Provider Speciality)entist Hospital Hacility Ancillary Harmacy Dther		Show Advanced Search
Search Provider			

Additional search fields appear depending on your selection of provider category. Examples are below.

Provider Type/Category F	Physician with Advanced	Search options shown:
--------------------------	-------------------------	-----------------------

Select Provider Criteria			
*Provider Category	Physician 🗸		
Provider Specialty	All Specialties 🗸		
On Call Providers Only	● No Preference ○ Yes		
Results	5 per page 🗸		Hide Advanced Search
Last/Organization Name Group Practice		First Name]
TDD Capability	● No Preference ○ Yes		
Provider Specialty 400 Only (Ordering, Prescribing, Referring)	⊖Yes ◉No		
Search Provider			

Provider Type/Category Dentist with Advanced Search options shown:

Select Provider Criteria					
*Provider Category	Dentist	~			
Provider Specialty	All Specialties	~			
On Call Providers Only	No Preference	res			
Results	5 per page 🗸 🗸]			Hide Advanced Search
Last/Organization Name Group Practice TDD Capability Provider Specialty 400 Only	No Preference Yes No	res	First Name		
(Ordering, Prescribing, Referring) Search Provider					

Provider Type/Category Hospital with Advanced Search options shown:

Select Provider Criteria		
*Provider Category Name	Hospital V	
Provider Specialty	All Specialties	l
TDD Capability	● No Preference ○ Yes	
Provider Specialty 400 Only (Ordering, Prescribing, Referring)	⊖Yes ●No	
Search Provider		

Provider Type/Category Facility with Advanced Search options shown:

Select Provider Criteria		
*Provider Category	Facility 🗸	
Name		
Provider Specialty	All Specialties 🗸	
Results	5 per page 🗸	Hide Advanced Search
TDD Capability Provider Specialty 400 Only (Ordering, Prescribing, Referring)	● No Preference ○Yes ○Yes ● No	
Search Provider		

Provider Type/Category Ancillary with Advanced Search options shown:

Select Provider Criteria		
*Provider Category	Ancillary	
Provider Specialty Results	All Specialties	Hide Advanced Search
TDD Capability	No Preference Yes	
Provider Specialty 400 Only (Ordering, Prescribing, Referring)	⊖yes	
Search Provider		

Provider Type/Category Pharmacy with Advanced Search options shown:

Select Provider Criteria		
*Provider Category Name	Pharmacy V	
Provider Specialty Results	All Specialties	Hide Advanced Search
	b per page	
TDD Capability	No Preference O Yes	
Provider Specialty 400 Only (Ordering, Prescribing, Referring)	⊖Yes ●No	
Search Provider		

Provider Type/Category Other with Advanced Search options shown:

Select Provider Criteria				 	
*Provider Category	Other	~			
Provider Specialty	All Specialties	~			
On Call Providers Only	No Preference	Yes			
Results	5 per page	~			Hide Advanced Search
Last/Organization Name Group Practice TDD Capability Provider Specialty 400 Only (Ordering, Prescribing, Referring)	No Preference Yes No) Yes	First Name]	
Search Provider					

Search Results

After all of the search criteria has been entered, click "Search" button to display the search results. The search results will show a list of matching active providers and display the following:

- Provider
- NPI
- Address
- Phone

- Specialty
- OPR Indicator
- Search results paging at the bottom of the page will now show "Previous" and "Next"

				Print	this section		
Search Results							
Duplicate providers may	appear in the	results since a unique row is created for each provider type.					
Provider 🔺	NPI/API	Address	Phone	Specialty	OPR Indicator		
MEDICINE		MAP , LAS VEGAS, Nevada,	69	NO SPECIALTY	No		
ONCOLOGY		MAP LAS VEGAS, Nevada, 89106-	(P	HEMATOLOGY	No		
ONCOLOGY		MAP HENDERSON, Nevada, 89074-7319	0	RADIATION THERAPY	No		
PEDIATRICS		MAP , LAS VEGAS, Nevada, 89120-	(P	PEDIATRICS	No		
MEDICINE		MAP , LAS VEGAS, Nevada, 89106-4107	8	FAMILY PRACTICE	No		
					Previous Next		

Print this Section

Click on the "Print this section" button to open a new window to print the search Results.

					Print	this section
Search Results						?
Duplicate providers n	say appear in the results si	nce a unique row is created for each provi	ider type.			
Provider 🔺	NEIZAEI	Address	Phone	Specialty	Accepting Patients	OPR Indicator

						Print	
Search Results							
Provider	NPI/API		Address	Phone	Specialty	OPR Indicator	
MEDICINE		Nevada, 8910	, LAS VEGAS, 2-8388	\$	NO SPECIALTY	No	
ONCOLOGY		89106-4856	, LAS VEGAS, Nevada,	ŝ	HEMATOLOGY	No	
ONCOLOGY			. HENDERSON, Nevada, 89074-7319	\$	RADIATION THERAPY	No	
PEDIATRICS		89120-3418	, LAS VEGAS, Nevada,	\$	PEDIATRICS	No	
MEDICINE		4107	LAS VEGAS, Nevada, 89106-	60	FAMILY PRACTICE	No	
Print C	lose						

Note: The search results will only display matching active providers.

Mapping Icon:

A map icon will display next to each address in the search results list. Clicking this icon will open a new browser window and will map the address using MapQuest[®].

Search Results							
Duplicate providers may appear in the results since a unique row is created for each provider type.							
Provider 🔺	<u>NPI/API</u>	Address		Phone	Specialty	Accepting Patients	OPR Indicator
MEDICINE		MAP VALLEY VIEW BLVD VEGAS, Nevada, 89102-8388	, LAS	(P	NO SPECIALTY		No

Displaying Provider Details:

Clicking the provider name hyperlink in the search results will display the provider details and list all of the specialties.

		Print Preview
Provider Details		Back to Search Results ?
	Accepting Patients	
National Provider ID	TDD Capability	-
Address		
Address	Phone	6
City	Fax	6
State	View Map	MAP
Zin Code		
Specialties		
PEDIATRICS		

Searching for a Provider Using Provider Category

The following table lists the Provider Categories available on the Web Portal and the Provider Types that the provider search will include for each category. This information is also available in the Help Text for this page, which can be accessed by clicking the "?" on the page.

earch Provider		
· Indicates a required field.		
PR providers will not be reimbursed for services rende	red provided to NV Medicaid recipients.	
Health Plan Nevada Medicaid Ti	te XIX	
nter your Address (City and State, County and State, o	r ZIF Cade only).	
Lity	State .	

Provider	Provider	
Category	Туре	Provider type description
PHYSICIAN	20	PHYSICIAN, M.D., OSTEOPATH
PHYSICIAN	21	PODIATRIST
PHYSICIAN	24	CERTIFIED R.N. PRACTITIONER
PHYSICIAN	26	PSYCHOLOGIST
PHYSICIAN	72	NURSE ANESTHETIST
PHYSICIAN	74	NURSE MIDWIFE
PHYSICIAN	77	PHYSICIAN'S ASSISTANT
PHYSICIAN	92	DENTAL HYGIENIST
DENTIST	22	DENTIST
HOSPITAL	10	OUTPATIENT SURGERY, HOSP BASED
HOSPITAL	11	HOSPITAL, INPATIENT
HOSPITAL	12	HOSPITAL, OUTPATIENT
HOSPITAL	13	PSYCHIATRIC HOSP, INPATIENT
HOSPITAL	42	OUTPATIENT PSYCH HOSP., PRIVATE
HOSPITAL	44	SWING-BED, ACUTE HOSPITAL
HOSPITAL	51	IHS HOSPITAL/INPAT/TRIBAL
HOSPITAL	52	IHS HOSPITAL/OUTPAT/TRIBAL
HOSPITAL	55	TRANS REHAB CENTER, OUTPATIENT
HOSPITAL	56	MENTAL HOSP(REHAB/SP), INPAT
HOSPITAL	65	HOSPICE,LONG TERM CARE
HOSPITAL	75	CRITICAL ACCESS HOSP/INPATIENT
HOSPITAL	78	IHS HOSPITAL/INPAT/NON-TRIBAL
HOSPITAL	79	IHS HOSPITAL/OUTPAT/NON-TRIBAL
FACILITY	16	ICF-MR / PUBLIC
FACILITY	19	NURSING FACILITY
FACILITY	27	RADIOLOGY/NONINVASIVE DIAG CTR
FACILITY	39	ADULT DAY HEALTH CENTER
FACILITY	45	ESRD FACILITY
FACILITY	46	AMBULATORY SURGICAL CENTERS
FACILITY	59	FACILITY BASED ASSISTED LIVING
FACILITY	63	RESIDENTIAL TREATMENT CTR
FACILITY	64	HOSPICE
FACILITY	68	ICF-MR / PRIVATE
ANCILLARY	23	HEARING AID DISPENSER/RELTD
ANCILLARY	25	OPTOMETRIST
ANCILLARY	29	HOME HEALTH AGENCY
ANCILLARY	32	AMBULANCE, AIR/GROUND
ANCILLARY	33	DME, DISPOSABLE, PROSTHETICS
ANCILLARY	34	THERAPY
ANCILLARY	36	CHIROPRACTOR

Provider	Provider	
Category	Туре	Provider type description
ANCILLARY	41	OPTICIAN, OPTICAL BUSINESS
ANCILLARY	43	LABORATORY, PATHOLOGY/CLINICAL
ANCILLARY	76	AUDIOLOGIST
PHARMACY	28	PHARMACY
OTHER	14	MENTAL HEALTH OUTPATIENT SERV
OTHER	17	SPECIAL CLINICS
OTHER	30	PERSONAL CARE AID-PROV AGNCY
OTHER	35	TRAVEL
OTHER	38	HOME/COMM BASED WAIVER-MR
OTHER	40	PCCM SERVICES
OTHER	47	IHS AND TRIBAL CLINICS
OTHER	48	SENIOR WAIVER(FRAIL ELDERLY)
OTHER	49	IHS TRAVEL
OTHER	54	TARGETED CASE MANAGEMENT
OTHER	57	ADULT GROUP CARE WAIVER
OTHER	58	PHYSICALLY DISABLED WAIVER
OTHER	60	SCHOOL BASED
OTHER	61	MH TREATMENT HOME SERVICES
OTHER	62	HEALTH MAINT ORG (HMO)
OTHER	80	IHS TRAVEL (NON-TRIBAL)
OTHER	82	MH REHABILITATIVE TREATMENT
OTHER	83	PERS CARE AID-INTER SERV ORGN
OTHER	84	PERS CARE AID-INDEPENDENT CNTR

"Search Provider" Tips:

- To help narrow your search results you should enter as much search criteria as possible.
- If you enter the City or County, the State must be entered.
- If you enter the State, the City or County must be entered.
- If a State other than Nevada is selected from the drop-down list, the County will be prepopulated with "Out of State" and will be read only.
- You can select the number of results to display per page.
- A message will appear if no providers meet your search criteria.
- Click "Show Advanced Search" to add additional criteria, such as TDD Capability (provider uses telecommunications device for the deaf), Provider Specialty 400 only (Ordering, Prescribing, Referring), and then click "Search Provider."
- Click "Hide Advanced Search" to close the additional search criteria.