Notice for Provider Type 63: Residential Treatment Center (RTC) AKA Psychiatric Residential Treatment Facility (PRTF) Regarding Critical Event Reporting

Consistent with Medicaid Services Manual (MSM) Chapter 400 Section 403.8B2, the following critical events reporting requirements are the responsibility of the Residential Treatment Center (RTC) provider. Information that must be reported includes, but is not limited to, deaths, injuries, assaults, suicide attempts, police or sheriff’s investigations and physical, sexual or emotional abuse allegations. In addition, providers must report serious injuries. Serious injury means any significant impairment of the physical condition of the resident as determined by qualified medical personnel. This includes, but is not limited to, burns, lacerations, bone fractures, substantial hematoma, and injuries to internal organs, whether accidental, self-inflicted or inflicted by someone else. Notifications should be made to Medicaid via secure email to BehavioralHealth@dhcfp.nv.gov or by fax to (775) 684-3762.

Providers will report the following information and indicate if notifications were made to the entities listed below:

- Date of Incident
- Recipient’s Name or Initials
- Recipient’s Nevada Medicaid Number (11 Digit Id Number)
- Facility Behavioral Health Supervisor
- Notification to QI0-Like Vendor (Hewlett Packard Enterprise)
- Notification to Parent/Guardian
- Notification to Centers for Medicare & Medicaid Services
- Notification to Accrediting Body
- Notification to Division of Child and Family Services
- Notification to Case Manager
- Notification to Law Enforcement

For information regarding the policy requirements, please send an email to BehavioralHealth@dhcfp.nv.gov.