



August 14, 2015
Announcement 958

Procedure Clarification for Targeted Case Management (TCM)

The Division of Health Care Financing and Policy (DHCFP) has identified an issue with the Health Care Guidance Program (HCGP) working with selected Targeted Case Management (TCM) beneficiaries. Since June 1, 2014, there are beneficiaries within the monthly HCGP caseload files who had/or may still be receiving services related to the Care Management Organization (CMO) and Targeted Case Management services. The HCGP may not provide services to TCM beneficiaries that are identified by searching claims data for procedure codes T1016 (Case Management) and T1017 (Targeted Case Management). These parameters were applied May 1, 2015. Any beneficiaries identified with a date of service in the previous 90 days for T1016 and T1017 are excluded from the HCGP eligible population.

Recipients who have received TCM services may be transitioned into the HCGP upon receipt of a Real Time Referral (RTR) from their targeted case management provider. This will expedite acceptance into the Health Care Guidance Program ensuring that recipients will make a smooth transition into the program. Transition into the HCGP is considered on a case-by-case basis. Referrals require a submission from a TCM entity that it will no longer provide TCM services, or will no longer bill Nevada Medicaid for TCM services, to a HCGP eligible Fee-For-Service (FFS) beneficiary. Upon enrollment verification, transition to the HCGP will begin.

It is the responsibility of the TCM service provider to ensure that billing is completed in a timely fashion for TCM services that have been provided.

- If billing for the services has not been completed within 90 days of TCM service, then there is the possibility of services being picked up by the Care Management Organization and the provider may not bill or provide TCM services.
- By completing the billing in a timely fashion, TCM service providers assist recipients in being picked up by the HCGP to provide CMO services in a timely manner when the recipients are not being otherwise actively managed.

Providers with questions may call the Health Care Guidance Program at (855) 606-7875, option 2, or send an email to caremanagement@dhcfp.nv.gov.