



Magellan Medicaid Administration, Inc.
Division of Health Care Financing and Policy

2011 Provider Training Catalog

**For Nevada Medicaid and
Nevada Check Up Providers**

Welcome

Welcome to the 2011 Magellan Medicaid Administration Provider Training Catalog for Nevada Medicaid and Nevada Check Up providers. All training is sponsored by the State of Nevada, Division of Health Care Financing and Policy (DHCFP). *Training is free of charge.*

We encourage the attendance of billing staff, billing agencies, direct practitioners/health care providers, office managers, admitting and front-desk staff, etc.

All classes will begin and end on schedule except in the event of inclement weather. Attendee promptness is greatly appreciated. If you are unable to arrive on time, please reschedule to a later class date.

Questions or Comments?

If you have questions regarding training, please contact the Magellan Medicaid Administration Provider Training Unit at:

Phone: (877) 638-3472 (*When calling, press option 2, then option 4, then option 1.*)

Email: nvtraining@magellanhealth.com

Fax: (775) 784-7932

Provider Training Webpage

To access the Provider Training webpage, go to **<http://nevada.fhsc.com>** (no “www”) and select “Provider Training” from the “Providers” menu as shown below. From this webpage, you can access the Provider Training Catalog, registration forms and more.

How to Register

Registration is required for all training. Due to limited space, please register early; registration closes when a class reaches maximum capacity.

To register, fax or mail [form FA-41](#) (located at the end of this catalog) to (775) 784-7932 or Magellan Medicaid Administration, Training Registration, P.O. Box 30042, Reno, NV 89520-3042.



Pharmacy providers, please see [form FA-43](#) for training and scheduling information.

Registrants will receive a fax, phone or e-mail confirmation after their registration form is processed.

To change or cancel your registration, please call Magellan Medicaid Administration at (877) 638-3472. (*When calling, press option 2, then option 4, then option 1.*)

Training and Annual Conference Locations

Northern Nevada training is held in the Magellan Medicaid Administration Presentation Center located at 885 Trademark Drive, Suite 150, Reno, NV 89521. Phone: (775) 784-3900

Southern Nevada training is held in Grant Sawyer Building, Capitol Police Room, located at 555 E. Washington, Las Vegas, NV 89101. Phone: (702) 486-2935

Elko training will be held in the Great Basin College's Electrical and Instrumentation Technology Building, Room EIT 208, located at 1050 Chilton Circle, Elko, NV 89801. Phone: (775) 738-8493

Annual Medicaid Conferences in Reno are held at the Reno/Sparks Convention Center located at 4590 S. Virginia St., Reno, NV 89502. Phone: (775) 827-7600

Annual Medicaid Conferences in Las Vegas are held at the Cashman Center located at 850 Las Vegas Boulevard N., Las Vegas, NV 89101. Phone: (702) 386-7100

Annual Medicaid Conference

In 2011, Nevada Medicaid will host conferences in Reno and in Las Vegas. The same information will be presented at all conferences.

The main presentation of each conference provides policy and billing information for all providers. After the main presentation, “break-out” sessions provide program-specific information for certain provider types (check the registration form to see if a breakout session is offered for your provider type).

During the break-out sessions, Magellan Medicaid Administration will also present an introduction to electronic claims submission using the Allscripts-Payerpath clearinghouse. This presentation is open to all providers and is offered in lecture format; hands-on computer training is not available during the conference.

Program Training

Program training covers claim form instructions and these other important topics:

- Appeals
- Timely Filing
- Recipient Eligibility
- Clinical Claim Editor
- Adjustments and Voids
- Prior Authorization (PA)
- Remittance Advice (RA)
- Third Party Liability (TPL)
- Medicaid Program Overview
- User Administration Console (UAC)
- Electronic Verification System (EVS)
- Online Prior Authorization System (OPAS)
- Magellan Medicaid Administration Website
- Medicaid Management Information System (MMIS) Edits
- Electronic Data Interchange (EDI) and Allscripts-PayerPath
- Managed Care Organization (MCO) and Fee For Service (FFS)

Individual Training

Individual training is available on the days indicated on the 2011 Training Calendar on the next page.

To set up individual training for your office or facility, please contact the Provider Training Unit at (877) 638-3472. **Call at least two weeks in advance to schedule individual training.**

Online Prior Authorization System (OPAS) Training

Instructor-led training is available for each of the following provider types. Training topics include accessing the system, completing required fields and viewing the status of your request.

- Adult Day Health Care
- Behavioral Health Outpatient/Rehabilitation
- Durable Medical Equipment (DME)
- Home Health
- Medical/Surgical Inpatient
- Medical/Surgical Outpatient
- PASRR/LOC
- Residential Treatment Center
- Therapy

To schedule system training, contact Kim Grace at (775) 784-3935 or kbgrace@magellanhealth.com. Prior to training, the provider's organization must complete the registration process and configure system users through the User Administration Console (see the "User Administration" and "Reference" links at the top right of the <http://nevada.fhsc.com> website). If you have any questions on the registration process, please call the Web Support Call Center at (800) 241-8726.

2011 Training Calendar

Classes are from 8:30 a.m. until noon unless otherwise stated.
See page 3 for details on individual training.



Elko

June 14 (Tuesday): UB Providers (1-4:30 p.m.)
June 15 (Wednesday): CMS-1500 Providers
June 15 (Thursday): Dental Providers (1-4:30 p.m.)

Reno

January 11 (Tuesday): CMS-1500 Providers
January 12 (Wednesday): UB Providers
January 13 (Thursday): Dental Providers
January 14 (Friday): Individual Training

March 8 (Tuesday): CMS-1500 Providers
March 9 (Wednesday): UB Providers
March 10 (Thursday): Dental Providers
March 11 (Friday): Individual Training

May 10 (Tuesday): CMS-1500 Providers
May 11 (Wednesday):
- UB Providers
- Allscripts-Payerpath Training (1-4 p.m.)
May 12 (Thursday): Dental Providers
May 13 (Friday): Individual Training

July 12 (Tuesday): CMS-1500 Providers
July 13 (Wednesday): UB Providers
July 14 (Thursday): Dental Providers
July 15 (Friday): Individual Training

September 13 (Tuesday): CMS-1500 Providers
September 14 (Wednesday):
- UB Providers
- Allscripts-Payerpath Training (1-4 p.m.)
September 15 (Thursday): Dental Providers
September 16 (Friday): Individual Training



October 12 (Wednesday):
Medicaid Annual Conference
(See page 3 for details.)

November 8 (Tuesday): CMS-1500 Providers
November 9 (Wednesday): UB Providers
November 10 (Thursday): Dental Providers
November 11 (Friday): Individual Training

Las Vegas

January 18 (Tuesday): CMS-1500 Providers
January 19 (Wednesday): UB Providers
January 20 (Thursday): Dental Providers
January 21 (Friday): Individual Training

March 15 (Tuesday): CMS-1500 Providers
March 16 (Wednesday): UB Providers
March 17 (Thursday): Dental Providers
March 18 (Friday): Individual Training

May 17 (Tuesday): CMS-1500 Providers
May 18 (Wednesday):
- UB Providers
- Allscripts-Payerpath Training (1-4 p.m.)
May 19 (Thursday): Dental Providers
May 20 (Friday): Individual Training

July 19 (Tuesday): CMS-1500 Providers
July 20 (Wednesday): UB Providers
July 21 (Thursday): Dental Providers
July 22 (Friday): Individual Training

September 20 (Tuesday): CMS-1500 Providers
September 21 (Wednesday):

- UB Providers
- Allscripts-Payerpath Training (1-4 p.m.)

September 22 (Thursday): Dental Providers

September 23 (Friday): Individual Training

October 19 (Wednesday):
Medicaid Annual Conference
(See page 3 for details.)

November 15 (Tuesday): CMS-1500 Providers
November 16 (Wednesday): UB Providers
November 17 (Thursday): Dental Providers
November 18 (Friday): Individual Training

2011 Training Registration Form

To register, fax this form to (775) 784-7932 or mail to Magellan Medicaid Administration, Provider Training, P.O. Box 30042, Reno, NV 89520. Magellan Medicaid Administration will provide registrants with confirmation after the registration is processed. To cancel your registration or for questions regarding training, please call Magellan Medicaid Administration at (877) 638-3472.

Organization Name:	Organization NPI/API:
Contact Name:	Email:
Contact Phone:	Fax:

	Registrant Name	Professional Title	Registrant NPI/API	Provider Type
1				
2				
3				
4				

2011 CLASSES *Check the classes you would like to attend.*

Allscripts-Payerpath Training – *These are Wednesday classes held from 1:00-4:00 p.m.*

Reno: May 11 September 14
Las Vegas: May 18 September 21

Elko Classes

- June 14: UB Providers (1-4:30 p.m.)
- June 15: Dental Providers (8:30 a.m.-12:00 p.m.)
- June 15: CMS-1500 Providers (1-4:30 p.m.)

CMS-1500 Providers

These are Tuesday classes - 8:30 a.m. to 1:00 p.m.

- | | |
|---|--|
| <p>Reno</p> <ul style="list-style-type: none"> <input type="checkbox"/> January 11 <input type="checkbox"/> March 8 <input type="checkbox"/> May 10 <input type="checkbox"/> July 12 <input type="checkbox"/> September 13 <input type="checkbox"/> November 8 | <p>Las Vegas</p> <ul style="list-style-type: none"> <input type="checkbox"/> January 18 <input type="checkbox"/> March 15 <input type="checkbox"/> May 17 <input type="checkbox"/> July 19 <input type="checkbox"/> September 20 <input type="checkbox"/> November 15 |
|---|--|

UB Providers

These are Wednesday classes - 8:30 a.m. to 1:00 p.m.

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|---|--|
| <p>Reno</p> <ul style="list-style-type: none"> <input type="checkbox"/> January 12 <input type="checkbox"/> March 9 <input type="checkbox"/> May 11 <input type="checkbox"/> July 13 <input type="checkbox"/> September 14 <input type="checkbox"/> November 9 | <p>Las Vegas</p> <ul style="list-style-type: none"> <input type="checkbox"/> January 19 <input type="checkbox"/> March 16 <input type="checkbox"/> May 18 <input type="checkbox"/> July 20 <input type="checkbox"/> September 21 <input type="checkbox"/> November 16 |
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Dental Providers

These are Thursday classes - 8:30 a.m. to 1:00 p.m.

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|---|--|
| <p>Reno</p> <ul style="list-style-type: none"> <input type="checkbox"/> January 13 <input type="checkbox"/> March 10 <input type="checkbox"/> May 12 <input type="checkbox"/> July 14 <input type="checkbox"/> September 15 <input type="checkbox"/> November 10 | <p>Las Vegas</p> <ul style="list-style-type: none"> <input type="checkbox"/> January 20 <input type="checkbox"/> March 17 <input type="checkbox"/> May 19 <input type="checkbox"/> July 21 <input type="checkbox"/> September 22 <input type="checkbox"/> November 17 |
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ANNUAL MEDICAID CONFERENCE *Select one conference session (morning or afternoon) and one break-out session per form. Sign-in begins ½ hour prior to the start time of each conference.*

Reno	October 12: <input type="checkbox"/> Morning (9 a.m.-12:00 p.m.) <input type="checkbox"/> Afternoon (1:30 p.m.-4:30 p.m.)
Las Vegas	October 19: <input type="checkbox"/> Morning (9 a.m.-12:00 p.m.) <input type="checkbox"/> Afternoon (1:30 p.m.-4:30 p.m.)

Break-out Session <i>(select only one)</i>	<input type="checkbox"/> Payerpath <input type="checkbox"/> Hospital, ASC, ESRD Facility (provider types 10, 11, 12, 13, 44, 45, 46, 55, 56 and 75) <input type="checkbox"/> Dentist (provider type 22) <input type="checkbox"/> Nursing Facility including PASRR and LOC (provider type 19) <input type="checkbox"/> Physician, CRNP, Anesthesia, Radiology, Special Clinic, Obstetrical/Midwife (provider types 17, 20, 24, 27, 74 and 77) <input type="checkbox"/> Behavioral Health (provider types 14 and 82)
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