

Nevada Medicaid and Nevada Check Up  
**2013 Provider Training Catalog**

October 7, 2013



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# Welcome

Welcome to the 2013 HP Enterprise Services Provider Training Catalog for Nevada Medicaid and Nevada Check Up providers. All training is sponsored by the State of Nevada Division of Health Care Financing and Policy (DHCFP). *Training is free of charge.*

We encourage the attendance of billing staff, billing agencies, direct practitioners/health care providers, office managers, admitting and front-desk staff, etc.

All classes will begin and end on schedule except in the event of inclement weather. Attendee promptness is greatly appreciated. If you are unable to arrive on time, please reschedule to a later class date.

**Please review this catalog often as new training sessions will be added throughout the year.**

## Questions or comments?

If you have questions regarding training, please contact the HP Enterprise Services Provider Training Unit at:

**Phone:** (877) 638-3472, option 2, then option 0, then option 4

**Email:** [NevadaProviderTraining@hp.com](mailto:NevadaProviderTraining@hp.com)

**Fax:** (775) 624-5979

## Provider training webpage

To access the Provider Training webpage, go to <https://www.medicaid.nv.gov>. Click on the "Provider" tab then click on the "Provider Training" submenu. From this webpage, you can access the Provider Training Catalog, registration forms and more.

## How to register

**Registration is required** for all training. Due to limited space, please register early; registration closes when a class reaches maximum capacity. To register online, click on [FA-41 2013 Training Registration Form](#).

**Pharmacy providers**, please see [form FA-43](#) for training and scheduling information.

Registrants will receive a fax, phone or email confirmation after their registration form is processed.

**To change or cancel your registration**, please call HP Enterprise Services at (877) 638-3472, option 2, then option 0, then option 4.



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## Training locations

**Northern Nevada training** is held in the HP Enterprise Services Presentation Center located at 9850 Double R Blvd., Suite 102, Reno, NV 89521. *Phone: (775) 335-8500*

**Southern Nevada training** is held in Grant Sawyer Building, Capitol Police Room, located at 555 E. Washington, Las Vegas, NV 89101. *Phone: (702) 486-2935*

**(NOTE:** The above locations are for January 2013 and may be subject to change in 2013.)

## Annual Medicaid Conference

In 2013, Nevada Medicaid will host conferences in Reno and in Las Vegas. This year's Conference will be held in Reno on October 15 and in Las Vegas on October 24. Please check back later for more details on this year's Annual Medicaid Conference.

**Reno:** Reno/Sparks Convention Center, 4590 S. Virginia St., Reno

**Las Vegas:** Palace Station Hotel and Casino, 2411 W. Sahara Ave., Las Vegas

## Provider training

We have listened to your feedback and in 2013 the HP Enterprise Services training team will provide enhanced services to Nevada Medicaid providers. Provider Representatives will be available in your area to provide one-on-one assistance when you have questions or concerns. Your Provider Representative will contact you and will be your first point of contact when you have special needs or concerns.

Beginning January 2013, the content for provider training sessions will be announced through web announcements and the calendars in this catalog will be updated monthly. The content will be changing based on provider feedback and DHCFP program changes. This approach will keep the training material relevant throughout the year. This format will also allow HP Enterprise Services to train on the subjects that may be a focus area based on provider needs.

Virtual training will also continue and will be available throughout the year. Again, the content will be changing based on provider feedback and DHCFP program changes. These sessions will be announced through web announcements.



~ September 2013 ~

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12 Level of Care - PASRR (Virtual Room) 9 - 10:00 a.m.	13	14
15	16	17 Level of Care - PASRR (Virtual Room) 1:30 – 2:30 p.m. <b>CANCELED</b>	18 Quarterly Training for Medicaid Providers (Reno HPES Presentation Center) 1:30 – 2:30 p.m. <b>CANCELED</b>	19	20 Quarterly Training for Medicaid Providers (Virtual Room) 10:00 to 11:00 a.m.	21
22	23	24 National Drug Code Billing (Virtual Room) 1 - 2 p.m.	25 Level of Care - PASRR (Virtual Room) 10:30 – 11:30 a.m.	26 Quarterly Training for Medicaid Providers (Grant Sawyer Building in Las Vegas) 10:00 – 11:00 a.m.	27	28
29	30 Level of Care - PASRR (Virtual Room) 3:00 – 4:00 p.m.					

**Note:** All times indicated are Pacific Time (PT).



~ October 2013 ~

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15 Annual Medicaid Conference (in Reno, Reno/Sparks Convention Center, 4590 S. Virginia St., Reno) 8:00 a.m. – 5:00 p.m.	16	17	18	19
20	22	22 .	23	24 Annual Medicaid Conference (in Las Vegas, Palace Station Hotel and Casino, 2411 W. Sahara Ave., Las Vegas) 8:00 a.m. – 5:00 p.m.	25	26
27	28	29	30	31		

**Note:** All times indicated are Pacific Time (PT).



~ November 2013 ~

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6 Introduction to Becoming a Nevada Medicaid Provider and Using the Medicaid Services Manual (for persons not already enrolled) (Virtual Room) 10:00 – 11:30 a.m.	7	8	9
10	11	12 New Provider Training (Virtual Room) 1:00 – 2:30 p.m.	13	14	15	16
17	18	19	20	21 Claims Appeals and Special Batching (Virtual Room) 9:00 – 10:30 a.m.	22	22
24	25	26	27	28	29	30

**Note:** All times indicated are Pacific Time (PT).



~ December 2013 ~

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10 ICD-10 Overview (Virtual Room) 1 - 2 p.m.	11	12 ICD-10 Overview (Virtual Room) 10 - 11:00 a.m.	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

**Note:** All times indicated are Pacific Time (PT).

