



March 31, 2017

Announcement 1336

Update for Provider Types 38, 48, 57, 58, 59, 83, 30 and 39:

New Web-based Serious Occurrence Report (SOR) Form to be Implemented April 1, 2017

Update to [Web Announcement 1245](#): The Division of Health Care Financing and Policy (DHCFP) has finalized a web-based Serious Occurrence Report (SOR) form. This web-based form will be available beginning April 1, 2017, from the DHCFP website (dhcfp.nv.gov), the Aging and Disability Services Division website (adsd.nv.gov) and from the [Providers Forms](#) webpage on this website (www.medicaid.nv.gov). The web-based version of the NMO-3430A form will allow providers the ability to submit all SOR's to the appropriate division (DHCFP or ADSD) via the web.

A training video has been released that includes instructions on using the web-based form. Providers may view the training video now to be prepared to start using the form when it is online. The Serious Occurrence Report (SOR) form instruction video is posted on the [Provider Training](#) webpage at www.medicaid.nv.gov. The paper-based NMO-3430A will continue to be accepted as an alternative to the web-based solution; however, the expectation will be that all providers access the web-based form in lieu of the paper-based form once the web-based version is online on April 1, 2017.