



April 5, 2017

Announcement 1340

Attention Provider Types 30 and 83:

Upcoming Upgrades to Nevada Medicaid Provider Web Portal (PWP) Will Impact Personal Care Services (PCS) Providers

Hewlett Packard Enterprise, in partnership with the Division of Health Care Financing and Policy (DHCFP), is currently working on upgrading the Nevada Medicaid Provider Web Portal (PWP) from version 4.0 to version 5.0. The PWP upgrade will enhance the prior authorization processes to allow Personal Care Services (PCS) providers to submit prior authorization requests through the PWP. PCS providers are encouraged to use the PWP as the new functionality will assist providers in improving their authorization and tracking processes.

The Nevada Medicaid PWP upgrades will include:

- increased role-based security features
- simplified, one-page Create Authorization process for prior authorization requests
- enhanced prior authorization process with the ability to create PCS prior authorization requests
- ability to upload and submit requests for Update Visit (annual), Significant Change in Condition, Temporary Service Authorization, Cancel Authorization, One-Time Service, Information Only, Self-Directed Skilled and Transfers.

Future web announcements on this website will notify providers of the implementation date for the Nevada Medicaid Provider Web Portal upgrade and will provide additional details regarding the upgrade.

Provider training sessions will be scheduled to provide a review of the prior authorization request process and enhanced Provider Web Portal features, with focused training available for PCS providers. Future web announcements will include the dates of the sessions and registration information.