



May 26, 2017

Announcement 1382

Attention All Providers:

Update Regarding Nevada Medicaid Fiscal Agent

Effective April 3, 2017, Hewlett Packard Enterprise merged with Computer Sciences Corporation (CSC) to form a brand new company named "DXC Technology." The merger created the world's leading independent end-to-end IT services company that strives to lead clients and customers through their digital transformations by acting as the multiplier of change. The new company is the culmination of 60 years of IT experience along with unrivaled talent in the world of digital transformations.

DXC Technology will continue acting as the Fiscal Agent for Nevada Medicaid, and all services currently provided will continue without interruption, including the provider call centers, provider communication, billing instructions and reference documents through the www.medicaid.nv.gov website, provider enrollment, prior authorizations, provider training, etc.

As of June 26, 2017, communication with Nevada Medicaid providers and recipients will be altered to refer to the Fiscal Agent as Nevada Medicaid. Providers and recipients may continue to see and hear references to DXC Technology where applicable, but the call center staff and documents will begin referring to "Nevada Medicaid" instead of DXC Technology. As part of this transition, documents will display the Nevada State Seal instead of the DXC Technology company logo.

The provider call center contact information for Nevada Medicaid for billing, provider enrollment, prior authorization, etc., will remain the same. Email addresses to contact the Fiscal Agent will be changing to reflect DXC instead of HPE. Please note the new email addresses that will be posted on the www.medicaid.nv.gov website and on return emails when you are contacted by DXC Technology staff.

If you have any questions regarding this transition, please reach out to the Nevada Medicaid Provider Customer Service Call Center at (877) 638-3472.