



August 27, 2018

Web Announcement 1670

## **Attention Provider Type 33 (Durable Medical Equipment):**

### **Void/Resubmit Claims for Zero Rate Items**

In order for Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) providers to be paid the correct rates for zero rate DME items per Nevada State Plan Amendment 17-017, providers are requested to void and resubmit paid claims that had dates of service on or after October 1, 2017, through June 26, 2018.

The Division of Health Care Financing and Policy (DHCFP) has approved timely filing to be bypassed for these claims that did not pay the correct rate as specified in Nevada SPA 17-017. In order for the claims with dates of service on and after October 1, 2017, through June 26, 2018, to process without denying for timely filing, please void and resubmit these claims between September 1, 2018, and November 30, 2018. The [CMS-1500 Claim Form Instructions](#) provide instructions for voiding claims. If the claim received a prior authorization, submit a [Prior Authorization Data Correction Form \(FA-29\)](#) with the Manufacturer's Suggested Retail Pricing (MSRP) invoice through the Provider Web Portal. When the PA is corrected, resubmit the claim.

**Note:** If there is no fee schedule available (\$0 rate), reimbursement will be the lowest of: a) manufacturer's suggested retail price (MSRP) less 25%, verifiable with quote or manufacturer's invoice that clearly identifies MSRP; b) if there is no MSRP, reimbursement will be acquisition cost plus 20%, verifiable with manufacturer's invoice; or c) the actual charge submitted by the provider.

The claims may be voided electronically or by paper submission. Providers must verify that the void for the old claim has processed before resubmitting the revised claim. Electronic claims processing may take up to one week. Paper claims may take up to 30 days to process if submitted correctly. Electronic claims submitted before the Thursday 4 p.m. Pacific Time deadline will be processed that week and may be resubmitted the following week upon invoice verification if submitted correctly.

Claims with dates of service on or after October 1, 2017, through June 26, 2018, submitted after November 30, 2018, will be subject to timely filing denial.