



December 28, 2018

Announcement 1791

Modernization: Attention All Providers: New MMIS is Going Paperless!

The Division of Health Care Financing and Policy (DHCFP) is implementing a new, modernized Medicaid Management Information System (MMIS) on February 1, 2019. The new MMIS will provide a new, easy-to-use, paperless system for providers. All claims, claim appeals, prior authorizations and provider enrollment/revalidation applications will be required to be submitted electronically.

In preparation for the new MMIS, please review these reminders:

- **Passwords**
 - As of January 29, 2019, all providers and their delegates who attempt to log into the Provider Web Portal will be asked to reset their passwords.
- **Electronic Funds Transfer (EFT)**
 - Effective with the new MMIS, providers will need to sign up with EFT.
 - If you are currently receiving paper checks, please complete form FA-32 Electronic Funds Transfer (EFT) as soon as possible. The form is located on the Nevada Medicaid website: <https://www.medicaid.nv.gov/Downloads/provider/FA-32.pdf> until January 31, 2019, or process your request online at <https://www.medicaid.nv.gov/hcp42/provider/Home/tabid/477/Default.aspx>.
 - If you have already provided your EFT enrollment, you will not be required to resubmit your enrollment.
- **Provider Enrollment**
 - Effective with the new system, providers will need to use a National Provider Identifier (NPI) to revalidate their enrollment with Nevada Medicaid. Providers currently using an Atypical Provider Identifier (API) will be required to apply for and use an NPI upon their revalidation. An NPI can be obtained at the NPPES website: <https://nppes.cms.hhs.gov/>
 - Effective January 12, 2019, all Provider Enrollment Applications must be submitted electronically via the [Online Provider Enrollment \(OPE\) tool](#). Paper enrollments will no longer be accepted.
 - The Provider Enrollment Information Booklet is being updated with details to assist providers in enrolling and revalidating online, using Trading Partners, selecting their provider type and specialty, and enrolling as out-of-state providers. The updated Booklet will be posted on the Provider Enrollment webpage.
- **Claim Appeals**
 - Effective February 1, 2019, Claim Appeals must be submitted via the Provider Web Portal (PWP).
 - To submit a claim appeal, log on to the PWP and navigate to Secure Correspondence. For detailed information regarding how to use Secure Correspondence for claim appeals, refer to Electronic Verification System (EVS) User Manual Chapter 1 (Getting Started) and Chapter 3 (Claims) on the EVS User Manual webpage at www.medicaid.nv.gov.
 - The Formal Claim Appeal Request (form FA-90) is available on the Providers Forms webpage.

- **Faxes to Nevada Medicaid**

- Fax lines to submit enrollment documents and prior authorizations will be discontinued. See [Web Announcement 1733](#) for cutoff dates for using faxes for enrollment and prior authorization purposes.

- **Provider Training**

- Training on the new MMIS is scheduled in January 2019. The [Modernization Project](#) webpage contains the links for registration and instructions. Please enroll now.

The [Modernization System Implementation Frequently Asked Questions \(FAQs\)](#) document provides answers to questions providers may have. If there are any questions, please do not hesitate to contact Nevada Medicaid.