



February 28, 2020

Web Announcement 2114

Attention Provider Type 34 (Therapy):

Claims for Procedure Codes 97164 and 97168

Claims for procedure codes 97164 (Re-evaluation of physical therapy established plan of care) and 97168 (Re-evaluation of occupational therapy established plan of care) submitted by provider type 34 (Therapy) that processed on or after February 1, 2019, through December 30, 2019, and denied in error with error codes 6104 (Evaluation previously paid for calendar year) or 6105 (Evaluation previously paid within 90 days) will be automatically reprocessed. A future web announcement will notify providers when the claims will be reprocessed.

Effective December 30, 2019:

- Error codes 6104 and 6105 will only deny claims billed with the same servicing provider for the same primary diagnosis.
- Error code 5672 (1 unit allowed per 90 rolling days) will deny claims for procedure codes 97164 and 97168 that exceed the 1 unit per 90 rolling days limitation.