Attention Personal Care Services and Waiver Services Providers: Important Claims Submission Update

Attention provider types (PTs) 30 (Personal Care Services – Provider Agency), 48 (Home and Community Based Services Waiver for the Frail Elderly), 58 (Home and Community Based Services Waiver for Persons with Physical Disabilities and 83 (Personal Care Services - Intermediary Service Organization (ISO):

Effective **August 24, 2020**, the Provider Web Portal (aka the Electronic Verification System [EVS]) will no longer accept new claim submissions by PTs 30, 48, 58 and 83 for services that are required to be provided using an Electronic Visit Verification (EVV) system. Claims need to be submitted through Nevada's EVV system AuthentiCare® Nevada, as required since September 29, 2019.

As a reminder, these are the services that must be documented in AuthentiCare® Nevada for both Fee-for-Service and Nevada Medicaid Managed Care Organizations (MCOs) (Anthem Blue Cross and Blue Shield Healthcare Solutions, Health Plan of Nevada [HPN] and SilverSummit Healthplan):

Provider Type	Provider Type Description	Services
30	Personal Care Services – Provider Agency	Personal Care Services
48	Home and Community Based Waiver for the Frail Elderly	Adult Companion, Homemaker, Chore, Respite Services
58	Waiver for Persons with Physical Disabilities	Attendant Care, Homemaker, Chore, Respite Services
83	Personal Care Services – Intermediary Service Organization (ISO)	Self-Directed Personal Care Services, Self-Directed Skilled Services

Procedure Code	Procedure Code Description
S5120	Chore services
S5125	Attendant care services
S5130	Homemaker service
S5135	Companion care, adult
S5150	Unskilled respite care, not hospice
T1019	Personal care services
T1019 TF	Self-Directed Skilled Services (ISO), intermediate level of care

Providers will still be able to submit claim adjustments and void requests through the Provider Web Portal. See the Electronic Verification System (EVS) User Manual – Chapter 3: Claims for instructions regarding claim adjustments and voids.